

How to travel with your Basiskort

This guide is for those travelling with a Basiskort for the first time, or for those who want to help a new Basiskort user get started.

The guide explains in 4 simple steps how to travel with a Basiskort.

- 1 Checkpoints
- 2 Check in
- 3 Check out
- 4 Continued journey

Important to know when travelling with a Basiskort:

The main difference between a Rejsekort and a Basiskort is that you must remember to **check in every time you board** and **check out every time you get off**. This also applies when changing during your journey.



The Checkpoints

The check points are the new yellow card readers, which you must use to check in and out. You will find them on train and metro platforms and on buses.

For Basiskort, there is only one type of check point. This means you can check in and check out as well as add additional travellers on the same type of check point.

Therefore, the screen will display 'Check in and out with Basiskort', as shown here on the right.

If you need to check in additional travellers, click on the circle at the bottom right of the touchable part of the screen.

Change language

If you want to change the language on the check point, click on the circle with the letters EN or DK in the bottom left corner of the screen.



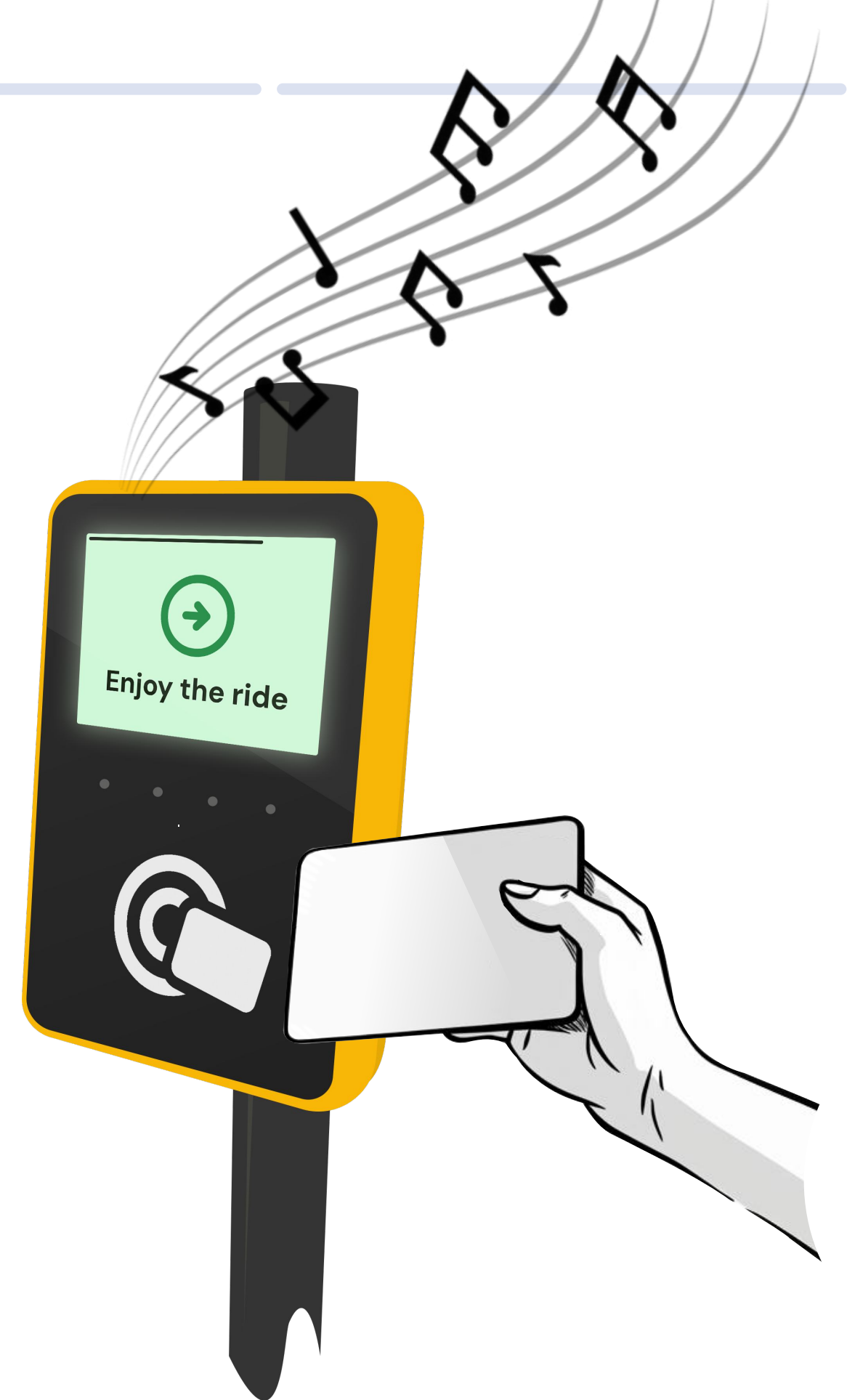
Check in

To check in with your Basiskort, hold the card close to the lower part of the check point where the white icon is. You can see how in the image on the right.

When you have checked in correctly, the screen will display 'Have a good journey'. You will also hear a sound confirming that you have checked in correctly.

You are now ready for the first part of your journey.

If you need help along the way, you can always contact Rejsekort Customer Service on 70 11 33 33. Opening hours are weekdays from 8:00 am to 6:00 pm and Saturdays from 10:00 am to 3:00 pm.



Check out

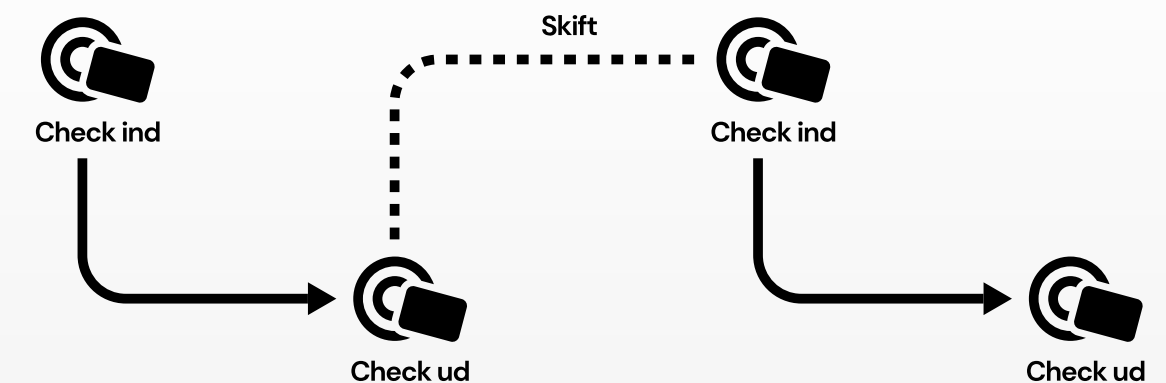
When travelling with a Basiskort, you must **remember to check in every time you board and check out every time you get off.**

This also applies when changing during your journey, even if the trip continues with the same type of transport.

In the image on the right, you can see how it should be done. You will also find this image on the back of your Basiskort if you are unsure during your journey.

Unlike the Rejsekort, with a Basiskort **you must check in and check out on the same type of stand.** There is only one type of check point.

Start med check ind og afslut med check ud – også når du skifter



Se dine rejser og læs mere om reglerne for brug af kortet på www.rejsekort.dk eller kontakt os på tlf. 70 11 33 33.

Continued journey

If you continue your journey with another bus within 30 minutes, it counts as one combined journey. If more than 30 minutes pass, it counts as a new journey.

In both cases, **you must remember to check in every time you board and check out every time you get off – even when you change transport.**

When you check in every time you board and check out every time you get off, the check points register that you are continuing your journey.

